

GOVERNANCE AND PRIORITIES COMMITTEE AGENDA

Monday, March 25, 2024 at 12:05 p.m.

Chair: Mayor R. Alty,

Councillor S. Arden-Smith, Councillor G. Cochrane, Councillor R. Fequet, Councillor B. Hendriksen, Councillor C. McGurk, Councillor T. McLennan, Councillor S. Payne, and Councillor R. Warburton.

Item Description

1. Opening Statement:

The City of Yellowknife acknowledges that we are located in Chief Drygeese territory. From time immemorial, it has been the traditional land of the Yellowknives Dene First Nation. We respect the histories, languages, and cultures of all other Indigenous Peoples including the North Slave Métis, and all First Nations, Métis, and Inuit whose presence continues to enrich our vibrant community.

- 2. Approval of the agenda.
- 3. Disclosure of conflict of interest and the general nature thereof.

ANNEX A (For Information Only)

4. A memorandum regarding Planning and Development Department Service Level Standards.

ANNEX B

A presentation regarding New Area Development Plan (Kam Lake).

IN CAMERA

ANNEX C

6. A memorandum regarding whether to appoint a member to serve on the Heritage Committee.



<u>Item No.</u> <u>Description</u>

ANNEX D

- 7. A matter still under negotiation.
- 8. Business arising from In Camera Session.

DM#761093 Page 2



MEMORANDUM TO COMMITTEE

(For Information Only)

COMMITTEE: Governance and Priorities

DATE: March 25, 2024

DEPARTMENT: Planning and Development

ISSUE: Planning and Development Department Service Level Standards.

BACKGROUND:

The Planning and Development Department is modernizing our city-building services. New and updated by-laws are in place (City of Yellowknife Zoning By-law was approved March 14, 2022 and the new City of Yellowknife Building By-law was approved May 30, 2022) or are currently being updated (City of Yellowknife Land Administration By-law and Development Incentives By-law) in 2024. Each updated by-law regulates services and processes that are provided to the public.

Exploration of new and innovative tools available to the City of Yellowknife to support growth and development continues to evolve. Administration is at a critical point in planning our service delivery in a standardized way, including internal, public and client processes.

A number of initiatives related to the Asset Management Plan (A.M.P) are underway and we have aligned our departmental service level standards. The focus on public services is in response to Council's October 2023 Motion "That in 2024, service level standards are developed for Planning and Development". The Service Standard Timelines are based on appropriate staffing levels and are counted from the submission of a Complete Application.

Levels of Service are defined in the City A.M.P as "a combination of characteristics that reflects the social, political, environmental, and economic outcomes of the services the municipality aims to deliver to its customers. The characteristics can include safety, quantity, quality, cost, customer satisfaction, capacity, availability, reliability, responsiveness, and environmental acceptability of services." The Planning and Development Service Level Standards are intended to provide the groundwork for new development and to achieve community growth by:

 Reducing the bureaucratic costs and red tape that are delaying construction and pushing development costs higher;

- Promoting residential, institutional and commercial construction near transit/multimodal transportation options, existing municipal services and community nodes;
- Reforming processes which reduce or combine steps and decision timelines;
- Increase land resources and availability; and
- Monitoring to ensure these tools are successful.

Planning and Development has 'soft launched' some of these changes with a positive response from clients and the public. The department website will be updated in early April with new applications and guidance. In addition we are working on Fast Fact Sheets; one page process diagrams showing the different steps and timelines for general application types as well as "Tips" to ensure clients are submitting complete applications. Resources will be created as new processes or incentives become available.

COUNCIL STRATEGIC DIRECTION/RESOLUTION/POLICY:		
Strategic Direction #1:	People First	
Focus Area 1.2	Housing for All Doing our part to create the context for diverse housing and accommodation options.	
Key Initiative 1.2.1	Setting the context and foundation for a fulsome continuum of housing options, from social to market to workforce accommodation.	
Focus Area 1.3	<u>Liveable Community</u> Supporting all residents to participate in the social fabric and physical space of our community.	
Key Initiative 1.3.2	Pursuing diverse community engagement methods.	
Key Initiative 1.3.3	Supporting design standards that are multi-modal including recognizing Yellowknife's advantages as a winter city.	
Key Initiative 1.3.6	Working with all partners towards a safe, supportive and compassionate community for all.	
Strategic Direction #2:	Service Excellence	
Focus Area 2.1	Asset Management Planning, implementing and maintaining assets to reliably, safely and cost effectively deliver services for current and future community needs.	
Key Initiative 2.1.1	Advancing the asset management framework, including long term funding strategies.	
Focus Area 2.2	<u>Capacity</u> Balancing service levels with human and fiscal resources.	

Key Initiative 2.2.2 Aligning organizational service capacity with service levels.

Strategic Direction #3: Sustainable Future

Focus Area 3.2 Growth Readiness

Ensuring land development supports economic readiness and community

priorities.

Key Initiative 3.2.2 Completing land development tools and strategies that support growth

readiness.

Key Initiative 3.2.3 Modernizing development incentive options.

Motion #0129-23 That in 2024, service level standards are developed for Planning and

Development.

APPLICABLE LEGISLATION, BY-LAWS, STUDIES, PLANS:

1. Cities, Towns and Villages Act S.N.W.T. 2003;

- 2. Community Planning and Development Act S.N.W.T. 2011, c.22;
- 3. Community Plan By-law No. 5007;
- 4. Zoning By-law No. 5045;
- 5. Building By-law No. 5058;
- 6. Land Administration By-law No. 4596, as amended;
- 7. Fees and Charges By-law No. 4436, as amended;
- 8. Development Incentive Program By-law No. 4534, as amended;
- 9. Heritage By-law No. 4540;
- 10. Asset Management Roadmap (2022);
- 11. Development Strategy and Implementation Plan (2020); and
- 12. Community Plan and Background Report (2020).

ATTACHMENTS:

- 1. Service Level Standard Timelines (DM #758122); and
- 2. Planning and Development Service Level Standards Presentation (DM#759765).

Prepared: March 1, 2024; CW/cw Revised: March 20, 2024 (CW)

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Sign Permit			
20 days to permit decision			
Development Permit - Variance			
90 days to permit decision			
30 days to appeal hearing and 60 days after the hearing for a decision where applicable			

Development Permit - Other		
Residential less than 5 units and Change of use		
90 days to permit decision		
Recreation, Commercial, Industrial and other uses		
90 days to permit decision		
Residential more than 5 units and all DP requiring Development Agreement		
120 days to permit decision		
30 days to appeal hearing and 60 days after the hearing for a decision where applicable		
Heritage Designation		
60 days to hearing before Heritage Committee		
Heritage Restoration		
90 days to hearing before Heritage Committee		
Heritage Alteration		
60 days to hearing/decision before Heritage Committee		
90 days to decision by Council (when the Committee recommends Council approval)		
Development Incentives		
30 days to preliminary decision for tax incentives		
60 days to GPC for review for up front grants		
60 days to preliminary decision for all other applications		
Zoning Amendment		
120 days to GPC for consideration		
15 to 30 days from GPC to Council for 1 st reading		
15 to 30 days from 1 st reading to 2 nd reading and public hearing		
1-15 days from 2 nd reading to 3 rd reading		
Community Plan Amendment		
120 days to GPC for consideration		
15 to 30 days from GPC to Council for 1st reading		
15 to 30 days from 1 st reading to 2 nd reading and public hearing		
To the Minister for decision from 2 nd reading to 3 rd reading time unknown		
Development Agreement		
Draft Agreement to applicant prior to DP Decision		

Planning and Development Service Level Standards



Legislation

- Cities, Towns and Villages Act, S.N.W.T., 2003, c.22. as amended;
- Community Planning and Development Act S.N.W.T. 2011, c.22;
- Commissioner's Land Act, R.S.N.W.T. 1988,c.C-11; and
- Northwest Territories Lands Act, S.N.W.T. 2014,c.13.

Building by-law No. 5058;

Community Plan By-law No. 5007;

Zoning By-law No. 5045;

Land Administration By-law No. 4596;

Fees and Charges By-law No. 4436;

Development Incentive Program By-law No. 4534; and

Heritage By-law No. 4540.





Council Motion

- Motion 0129-23
 - That in 2024, service level standards are developed for Planning and Development



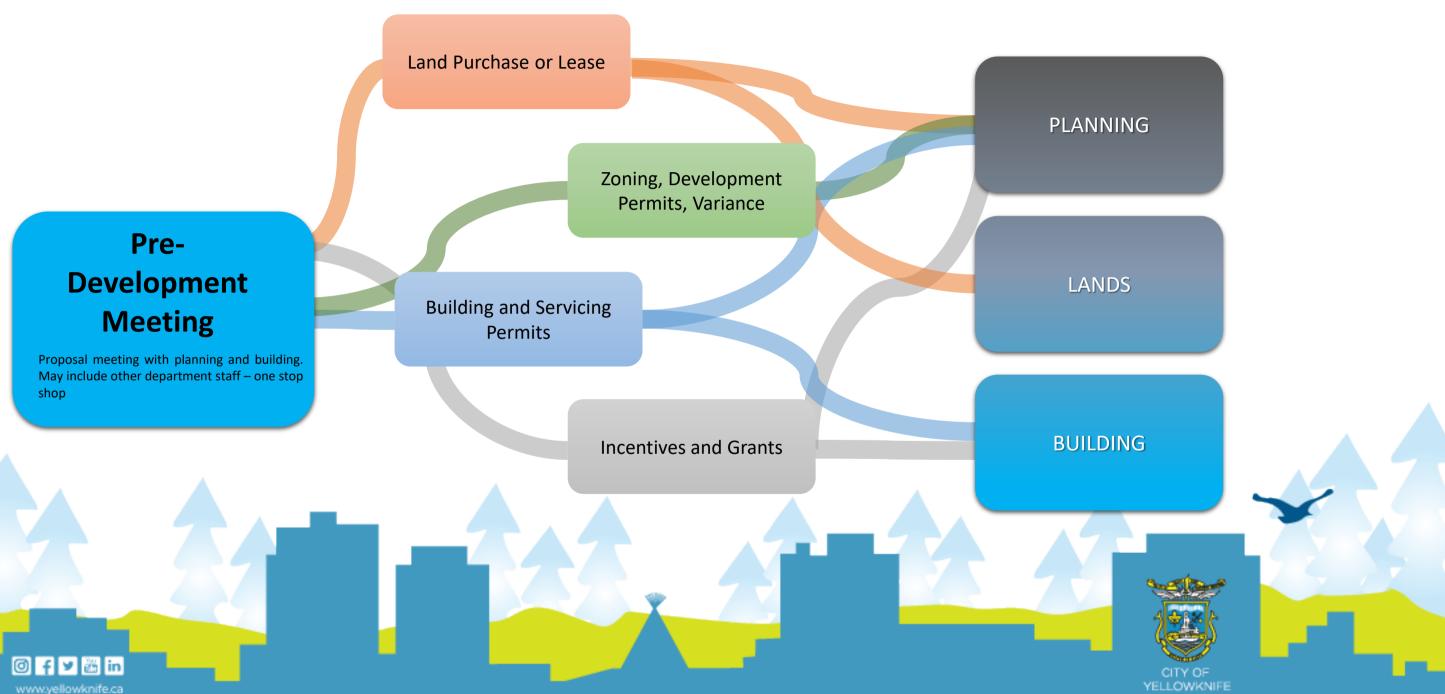
Services Delivered

- File Information Requests;
- Building Permits (mechanical, foundation, sewer/water, etc);
- Demolition Permits;
- Land Leases and Acquisitions;
- Development Permits (variance, new build, change of use);
- Zoning Amendments;
- Sign Permits;
- Heritage Permits; and
- Development Incentives





Process



Monitor and Report

- For all applications and decisions
- Chart our service level timelines
- Identify issues or bottlenecks
- Adjust and improve



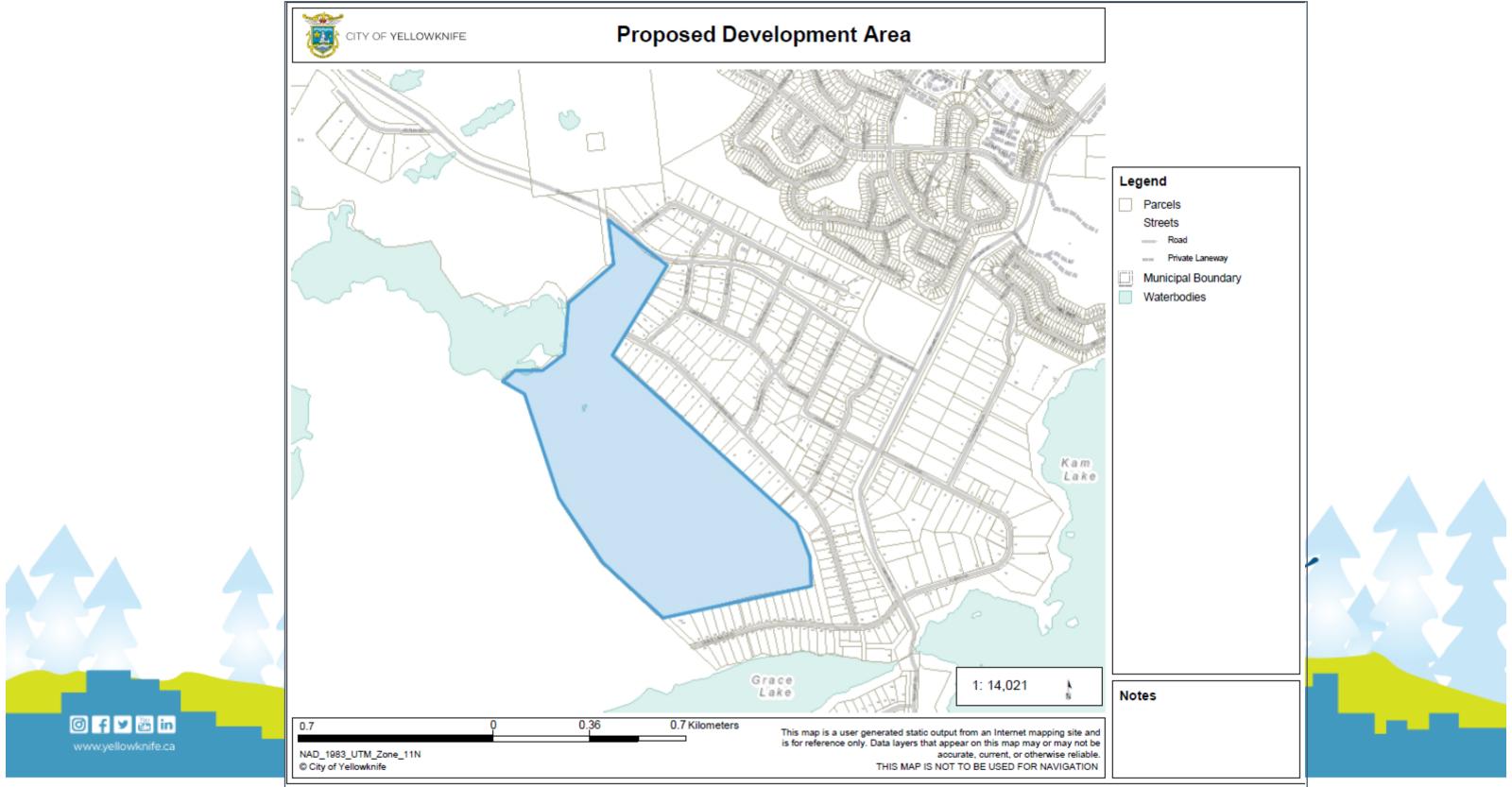
Process Update

- Soft launched process changes in October 2023
- Began monitoring timelines as of January 2024
- New applications and guides April 2024
- Fact Sheets spring/summer 2024 available online



New Area Development Plan (Kam Lake)





PROCESS

- Public Consultation
- Market and Servicing Review
- Area Development Plan
- Zoning
- Subdivision
- Marketing Plan
- Sale of land



Next Steps

- Spring 2024
 - Update website
 - Public consultation
- Results of market/servicing review and public consultation to Council for direction





MEMORANDUM TO COMMITTEE

COMMITTEE: Governance and Priorities

DATE: March 25, 2024

DEPARTMENT: Administration

ISSUE: Whether to appoint a member to serve on the Heritage Committee.

RECOMMENDATION:

That Council appoint Mary Rose Sundberg, a representative of the Yellowknives Dene First Nation, to serve on the Yellowknife Heritage Committee for a two (2) year term commencing April 9, 2024 and ending April 8, 2026.

BACKGROUND:

There is a vacancy on the Heritage Committee.

The Yellowknives Dene First Nation (YKDFN) requested that:

- 1. Ms. Mary Rose Sundberg be appointed as their primary representative on the Heritage Committee; and
- 2. Mr. Leroy Betsina and Ms. Angela Lafferty be appointed as their alternate representatives on the Heritage Committee.

COUNCIL STRATEGIC DIRECTION/RESOLUTION/POLICY:

Strategic Direction #1: People First

Council Motion #0168-17

- 1. That s.8 of the Terms of Reference for the Heritage Committee be amended as follows:
 - 8. No member, with the exception of the representative for the Yellowknives Dene First Nation, may appoint an alternate to represent that Member and act on their behalf during absences.

APPLICABLE LEGISLATION, BY-LAWS, STUDIES, PLANS:

- 1. Council Procedures By-law No. 4975, as amended;
- 2. Heritage Committee Terms of Reference; and
- 3. Cities, Towns and Villages Act.

CONSIDERATIONS:

Legislation

Section 122 of Council Procedures By-law No. 4975 states:

Special Committees of Council

- 122. Where Council deems it necessary to establish a special committee to investigate and consider any matter, Council shall:
 - (1) name the committee;
 - (2) establish terms of reference;
 - (3) appoint members to it;
 - (4) establish the term of appointment of members;
 - (5) establish requirements for reporting to Council or a standing committee; and
 - (6) allocate any necessary budget or other resources to it.

Procedural Considerations

All appointments to Special Committees and Subcommittees must be approved by Council.

ALTERNATIVES TO RECOMMENDATION:

No viable alternative has been identified.

RATIONALE:

Appointing a full complement of members to the Yellowknife Heritage Committee will ensure that the Committee's projects are not unduly delayed.

ATTACHMENTS:

None.

Prepared: March 18, 2024; SJ/